

From: Caprinos Pizza Upminster <[REDACTED]>

Sent: 24 February 2026 12:13

To: Mike Richardson <[REDACTED]>; Paul Jones <[REDACTED]>

Subject: Re: Premises Licence Application - Caprinos Pizza 185 St. Marys Lane Upminster RM14 3BU

Hi Mike

regarding the noise policy we have agreed on
respect neighbour sign and speaking to customers and drivers leaving the premises quietly.
leave quietly sign for drivers, staff and customers.
no music outside the restaurant and base inside the restaurant.
taking rubbish or any bins out quietly and at early times.
doing incident book in term of any complaints or noises.
staff training for dealing with complaints and any loud noises.
if there is any thing else you have in mind kindly let me know.

Najeeb

On 24/02/2026 08:25 GMT Mike Richardson <[REDACTED]> wrote:

Dear Najeeb

Thank you for the email.

I do not appear to have received the email you have said agreeing to the conditions that I have suggested, following my email on 13 February, although I do note that some of these are in the conditions agreed with Chris Stockman.

I appreciate that you have now agreed to the following conditions:

- **No music shall be played outside the restaurant at any time**
- **Music levels within the restaurant shall be background level only**
- **Clear signs shall be visible requesting customers keep noise to a reasonable level, and to be mindful of neighbouring residential premises.**

The only condition which I appear not to have confirmation regarding is the following:

Before delivery of takeaway orders from the site commence after 23.00 hours, a written Noise Management Policy shall be agreed in writing with the Public Protection Team, and subsequently adhered to.

Regards

Mike Richardson

Team Leader, Environmental Health (Environmental Protection)

e [REDACTED]

From: Caprinos Pizza Upminster <[REDACTED]>

Sent: Monday, February 23, 2026 20:40

To: Paul Jones <[REDACTED]>; Mike Richardson <[REDACTED]>; chris.j.stockman <[REDACTED]>
Subject: Re: Premises Licence Application - Caprinos Pizza 185 St. Marys Lane Upminster RM14 3BU

Hi Paul

Mr Richardson send me music/noise policy which I accepted on the same day. I have forward you the email separately to you. I don't know about any thing else. as I was replying multiple may be I have address in with a separate name.

I was waiting from you guys any communication.

I have already agreed to

- 1) no music outside the restaurant
- 2) music to base level inside restaurant.
- 3) respect neighbour and leave quietly signs (already in place).

apart from this communication if I have missed some thing let me know.

Najeeb

On 23/02/2026 11:10 GMT Paul Jones <[REDACTED]> wrote:

Dear Mr Durrani

Further to the email chain below I understand Mr Richardson has received no reply to it requesting that you give consideration to adopting his proposed conditions. The absence of a response effectively confirms that you do not accept these proposed conditions. As such, the application is unable to be granted at this stage as we will require a hearing to determine the outcome.

If you wish to accept Mr Richardson's proposed conditions please confirm as much by close of business today. Once accepted Mr Richardson will be able to withdraw his representation and the application will be granted immediately. If you prefer not to accept Mr Richardson's conditions please confirm as much and I will organise for a hearing to be convened to determine the outcome of your application.

I look forward to your reply.

Many thanks

Kind regards

Paul Jones

Paul Jones | Public Protection Officer
t 01708 [REDACTED]
e [REDACTED]

From: Mike Richardson <[REDACTED]>
Sent: 13 February 2026 09:14

To: chris.j.stockman <[REDACTED]>; [REDACTED]
<[REDACTED]>
Cc: Paul Jones <[REDACTED]>; Licensing <[REDACTED]>
Subject: Re: Premises Licence Application - Caprinos Pizza 185 St. Marys Lane Upminster
RM14 3BU

Good morning Najeeb

Further to your emails with Chris Stockman, I am grateful that the hours of operation have been reduced to be in line with the Council's licencing policy.

There are a couple of additional conditions which I have suggested, which have not been agreed. Please can you confirm if they are acceptable:

Before delivery of takeaway orders from the site commence after 23.00 hours, a written Noise Management Policy shall be agreed in writing with the Public Protection Team, and subsequently adhered to.

Reason: In order to protect neighbouring residential properties from unreasonable noise after 23.00 hours.

- **No music shall be played outside the restaurant at any time**
- **Music levels within the restaurant shall be background level only**
- **Clear signs shall be visible requesting customers keep noise to a reasonable level, and to be mindful of neighbouring residential premises.**

Reason: To prevent a public nuisance

Regards

Mike Richardson
Team Leader, Environmental Health (Environmental Protection)